

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
MAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 05-0754

ORIGINAL

Regarding a complaint by (Person making the complaint): Carol Grant Hall
Against (Utility name): SBC Long Distance, LLC d/b/a SBC Long Distance
As to (Reason for complaint) ILC Complaint ID 2005-179255
Call Control service didn't block out going
calls as described by SBC. I paid & chose the service because
of its feature
in Chicago IL Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7610 S. Ridgeland Chicago, IL 60649

The service address that I am complaining about is 7610 S. Ridgeland Chicago IL 60649

My home telephone is 773-768-4557

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773-905-8455 or 773-488-2004

(Full name of utility company) SBC (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

See Attached - Service offered that doesn't meet

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint, filed with that office, been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

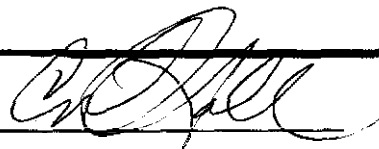
See Attached

Please clearly state what you want the Commission to do in this case:

Credit for the International Calls

Date -05
(Month, day, year)

Complainant's Signature



If an attorney will represent you, please give the attorney's name, address, and telephone number:

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

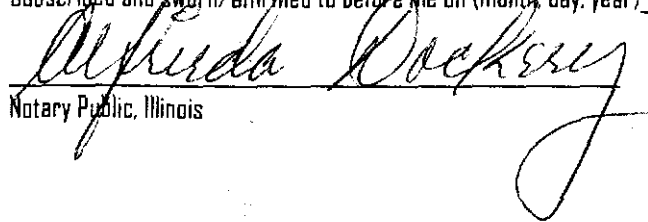
A notary public must witness the completion of this part of the form.

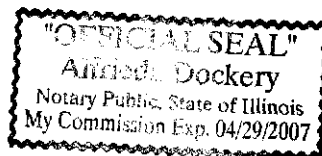
I, _____, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) _____

Subscribed and sworn/affirmed to before me on (month, day, year)

October 30, 2005


Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.